

DC Insurance Medicare

Based on Helpful Contacts - Agency List By Topic

State Abbreviation	State	Topic Name	Question
DC	Washington D.C.	Other insurance programs	Children's Health Insurance Program
DC	Washington D.C.	Claims & billing	Reporting fraud.
DC	Washington D.C.	Help with my Medicare options & issues	Personalized health insurance counseling
DC	Washington D.C.	Complaints about my care or services	Complaints about quality of care, and filing an appeal or complaint.
DC	Washington D.C.	Help with my Medicare options & issues	Medigap Policies
DC	Washington D.C.	Complaints about my care or services	Where to submit a complaint about the quality of life or quality of care inside a nursing home.
DC	Washington D.C.	Claims & billing	Home health, hospice care, and fraud.
DC	Washington D.C.	Help with my Medicare options & issues	Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.
DC	Washington D.C.	Claims & billing	Part B bills and services.
DC	Washington D.C.	Help with my Medicare options & issues	Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.

DC Insurance Medicare

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Organization Name	Agency Name	Local Phone
CHIP -- Insure Kids Now	Children's Health Insurance Program	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
SHIP -- State Health Insurance Assistance Program	Health Insurance Counseling Project (HICP)	(202) 994-6272
QIO -- Quality Improvement Organization (formerly PRO - Peer Review Organization)	Delmarva Foundation for Medical Care, Inc.	(202) 293-9650
State Department of Insurance	DC Department of Insurance Securities and Banking	(202) 727-8000
Nursing Home State Survey Agency	Dept of Health of Washington, D.C. - Health Regulation Admin, Health Care Facilities Division	(202) 724-8800
RHHI -- Regional Home Health Intermediary	Noridian Administrative Services	
SSA -- Social Security Administration	Social Security Administration	
Carrier	TrailBlazer Health Enterprises, LLC	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Philadelphia Regional Office	(215) 861-4140

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Based on Helpful Contacts - Agency List By Topic

Local Phone Extension	Local Phone Notes
	202-442-5833 for complaints

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Local TDD	Local TDD Extension
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(202) 994-6656










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Tollfree Phone	Tollfree Extension
(877) 543-7669	
(800) 447-8477	
(800) 645-0011	
(800) 633-4227	
(800) 772-1213	
(800) 633-4227	

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Tollfree Instate?	Tollfree Phone Notes
	
	
	
	
	
	
	1-800-MEDICARE
	
	1-800-MEDICARE
	

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Tollfree TDD	Tollfree TDD Extension

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Spanish Phone	Spanish Phone Extension	E-mail Address
		hhstips@oig
(800) 367-9559		

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Web Address

<http://www.insurekidsnow.gov>

<http://www.oig.hhs.gov>

<http://dcoa.dc.gov>

<http://www.dcqio.org/>

<http://www.disb.dc.gov>

<http://www.dchealth.dc.gov>

<http://www.socialsecurity.gov>

<http://www.trailblazerhealth.com/>

<http://www.cms.gov>

DC Insurance Medicare

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DC	Washington D.C.	Complaints about my care or services	Where to submit a complaint about the quality of care I received from my kidney dialysis facility.
DC	Washington D.C.	General health & health conditions	Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.
DC	Washington D.C.	Other insurance programs	Medicaid program
DC	Washington D.C.	Help with my Medicare options & issues	(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.
DC	Washington D.C.	Other insurance programs	Whether I qualify for military retiree health care benefits.
DC	Washington D.C.	Claims & billing	Part A bills and services, hospital care, skilled nursing care, and fraud.
DC	Washington D.C.	Claims & billing	(For Railroad Retirement beneficiaries only) - Part B bills and services.
DC	Washington D.C.	Complaints about my care or services	Submitting a complaint about discrimination.
DC	Washington D.C.	Complaints about my care or services	Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

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ESRD -- End-Stage Renal Disease Networks

Mid-Atlantic Renal Coalition - Network 5

(804) 320-0004

Internal Revenue Service

Internal Revenue Service

State Medical Assistance Office

DC Healthy Families and DC HealthCare
Alliance - formerly (DC Healthy Family)

(202) 639-4030

RRB -- Railroad Retirement Board

Railroad Retirement Board

Department of Defense

Department of Defense

(703) 571-3343

Fiscal Intermediary

Highmark Medicare Services

RRB Carrier - Railroad Retirement Board Carrier

Palmetto (GBA)

Office for Civil Rights

Office for Civil Rights of the Mid-Atlantic

(215) 861-4441

Ombudsman

AARP

(202) 434-2140

DC Insurance Medicare

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(312) 751-4701

(215) 861-4440

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(866) 651-6272

(800) 829-1040

(800) 620-7802

(877) 772-5772

(800) 633-4227

(800) 833-4455

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no provider line



1-800-MEDICARE



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marc@nw5.esrd.net

doh@dc.gov

medicare.railroad@palmettogba.com

medicare.railroad@palmettogba.com

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<http://www.esrdnet5.org>

<http://www.irs.gov>

<http://www.dchealthyfamilies.com>

<http://www.rrb.gov>

<http://www.defense.gov>

<http://www.palmettogba.com/medicare>

<http://www.hhs.gov/ocr>

<http://www.aarp.org>

DC Insurance Medicare

Based on Helpful Contacts - Agency List By Topic

			residents or their families.
DC	Washington D.C.	Other insurance programs	VA medical benefits.
DC	Washington D.C.	Other insurance programs	Claims and other issues for retired federal employees and their dependents/survivors.
DC	Washington D.C.	Health care facilities & services in your area	Finding necessary and convenient services that serve the elderly in their community.
DC	Washington D.C.	General health & health conditions	Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.
DC	Washington D.C.	Claims & billing	Medicare Secondary Payer, and who pays first.
DC	Washington D.C.	Health care facilities & services in your area	Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.
DC	Washington D.C.	Health care facilities & services in your area	To find a hospice program in my area.
DC	Washington D.C.	Other insurance programs	Finding out where my doctor should send the bills for the

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Department of Veterans Affairs		
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Eldercare Location		
Eldercare Locator Service		
National Cancer Institute's Cancer Information Service		
Medicare Coordination of Benefits Contractor		
Primary Care Association	Primary Care Association of Washington, D.C.	(202) 638-0252
State Hospice Organization		
Hospice Network of Maryland		
(410) 729-4571		
Federal Black Lung Program		

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(202) 606-2532

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(800) 827-1000

(888) 767-6738

(800) 677-1116

(800) 422-6237

(800) 999-1118

(800) 638-7072

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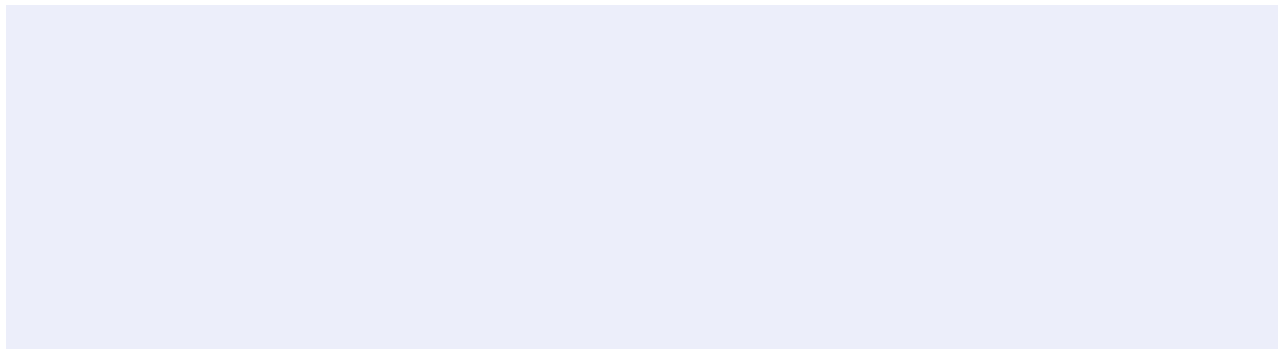
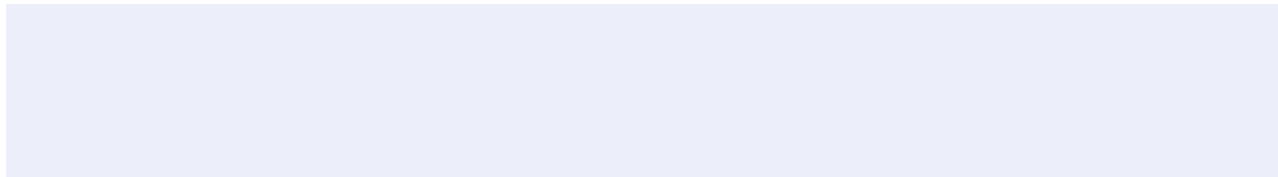


Quit Smoking Program (877) 448-7848



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retire@opm.gov

eldercarelocator@infospherix.com

cancergovstaff@mail.nih.gov

dc pca@dc pca.org

hospicemd@hnmd.com

DC Insurance Medicare

Based on Helpful Contacts - Agency List By Topic

<http://www.va.gov>

<http://www.opm.gov\retire>

<http://www.eldercare.gov>

<http://www.cancer.gov>

<http://cms.hhs.gov/cobgeneralinformation>

<http://www.dcpca.org/>

<http://www.hnmd.org>

<http://owcp.dol.acs-inc.com>

DC Insurance Medicare

Based on Helpful Contacts - Agency List By Topic

			diagnosis and treatment of my black lung disease.
DC	Washington D.C.	General health & health conditions	Finding information on cancer.
DC	Washington D.C.	General health & health conditions	Discussing health concerns, medicines, and other issues important to older people.
DC	Washington D.C.	Complaints about my care or services	Complaints about the quality of care in dialysis facilities.
DC	Washington D.C.	General health & health conditions	Educational materials for people with kidney disease.
DC	Washington D.C.	General health & health conditions	Financial assistance and educational materials for people with kidney disease.
DC	Washington D.C.	General health & health conditions	Support groups and educational materials for people with kidney disease.
DC	Washington D.C.	General health & health conditions	Educational materials for people with kidney disease.
DC	Washington D.C.	Health care facilities & services in your area	Finding specific health support groups in your area.
DC	Washington D.C.	General health & health conditions	Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."
DC	Washington D.C.	Complaints about my care or services	Finding out if your health care organization is accredited or not.

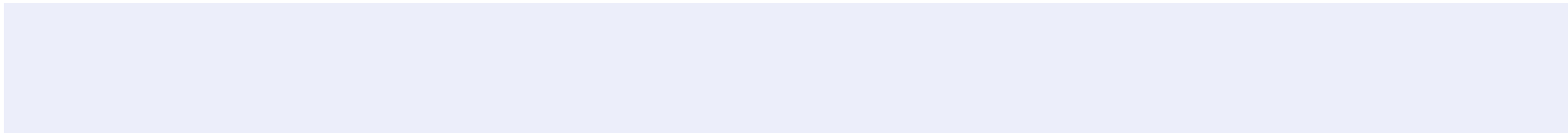
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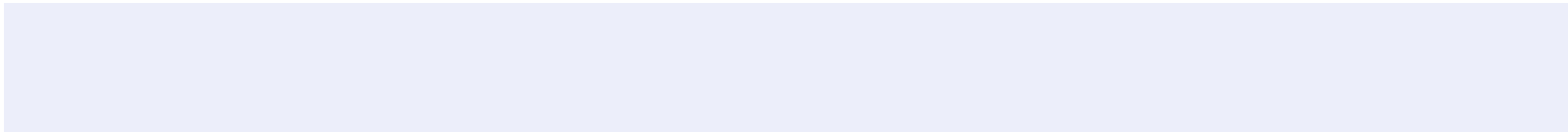
American Cancer Society	American Cancer Society	
National Institute on Aging Information Center	National Institute on Aging Information Center	
ESRD State Survey Agency	Dept of Health of Washington, D.C. - Health Regulation Admin, Health Care Facilities Division	(202) 724-8800
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800

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2024425833 is for complaints



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(800) 227-2345

(800) 222-2225

(800) 749-2257

(800) 638-8299

(800) 622-9010

(800) 891-5390

(800) 367-6274

(800) 358-9295

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niaic@mail.nih.gov

(866) 300-2900

helpline@akfinc.org

nkudic@info.niddk.nih.gov

njshc@cybernex.net

ahrqoubs@ahrqhhs.gov

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<http://www.cancer.org>

<http://www.nia.nih.gov>

<http://www.dchealth.dc.gov>

<http://www.aakp.org>

<http://www.kidneyfund.org>

<http://www.kidney.org>

<http://www.kidney.niddk.nih.gov>

<http://www.selfhelpgroups.org>

<http://www.ahrq.gov>

<http://www.jointcommission.org>

DC Insurance Medicare

Based on Helpful Contacts - Agency List By Topic

DC	Washington D.C.	Complaints about my care or services	Finding out if the lab where your blood tests are sent is accredited or not.
DC	Washington D.C.	Complaints about my care or services	Finding out if an ambulatory surgical center is accredited or not.
DC	Washington D.C.	Complaints about my care or services	Finding out if a doctor is board certified.
DC	Washington D.C.	Complaints about my care or services	Finding out if urgent care centers and ambulatory surgical centers are accredited or not.
DC	Washington D.C.	Complaints about my care or services	Finding a voluntary list of patients' rights in a hospital.
DC	Washington D.C.	Complaints about my care or services	Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.
DC	Washington D.C.	Help with my Medicare options & issues	General Medicare information, ordering Medicare booklets, and information about health plans.
DC	Washington D.C.	Complaints about my care or services	Requesting external reviews of Medicare managed care denials.
DC	Washington D.C.	Health care facilities & services in your area	Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.

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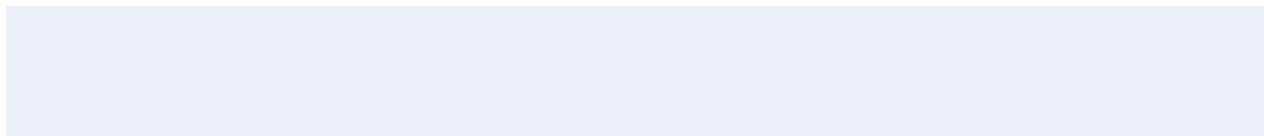
College of American Pathologists	College of American Pathologists	(847) 832-7000
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
American Hospital Association	American Hospital Association	(312) 422-3000
Home Health Agency	Department of Health of Washington, D.C.- Licensing and Registration	(202) 724-8800
1-800-MEDICARE	1-800-MEDICARE	
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
CHIP -- Children's Health Insurance Program	DC Healthy Families	

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(800) 323-4040

(888) 545-5222

(866) 275-2267

(800) 424-4301

(800) 633-4227

(888) 557-1116

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info@aaaasf.org

info@aaa.org

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<http://www.cap.org>

<http://www.AAAASF.org>

<http://www.abms.org>

<http://www.aaahc.org>

<http://www.aha.org>

<http://www.dchealth.dc.gov>

<http://www.medicareappeal.com>

<http://doh.dc.gov>

DC Insurance Medicare

Based on Helpful Contacts - Agency List By Topic

			insurance.
DC	Washington D.C.	Other insurance programs	Information and services about homes and communities for citizens and for HUD's current and potential home buyers.
DC	Washington D.C.	Other insurance programs	Health based programs and services.
DC	Washington D.C.	General health & health conditions	Finding information on heart disease.
DC	Washington D.C.	Claims & billing	Bills for durable medical equipment and a list of approved suppliers of this equipment.
DC	Washington D.C.	Complaints about my care or services	Report Medicaid fraud and abuse.

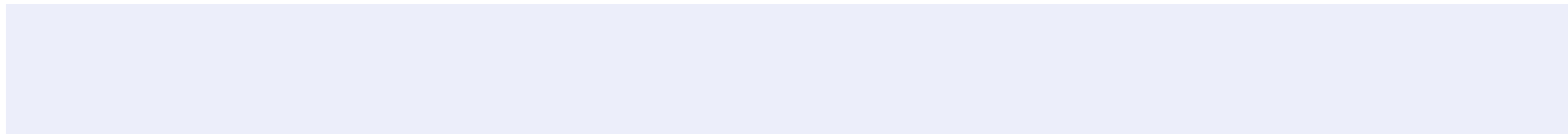
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Based on Helpful Contacts - Agency List By Topic

HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Health Departments	DC Healthy Families and DC HealthCare Alliance - formerly (DC Healthy Family)	(202) 442-5955
American Heart Association	American Heart Association	(214) 570-2000
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	National Heritage Insurance Company	
Medicaid - Report Fraud	Department of Health Care Financing	

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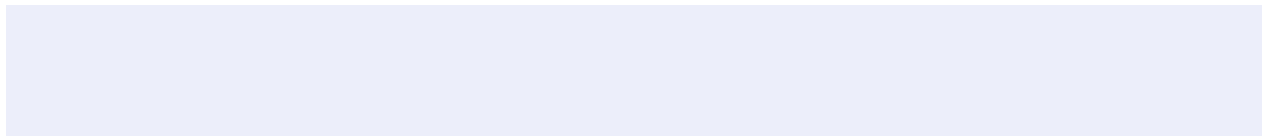


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(202) 708-1455



DC Insurance Medicare

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(800) 569-4287

(888) 557-1116

(800) 242-8721

(800) 633-4227

(877) 632-2873

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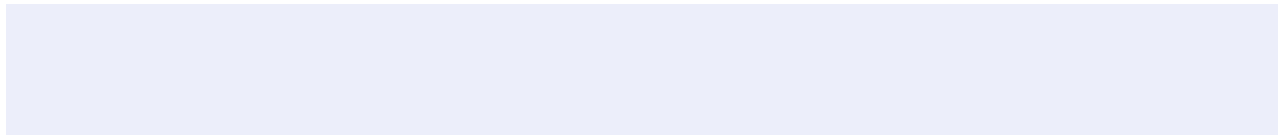


Jurisdiction A



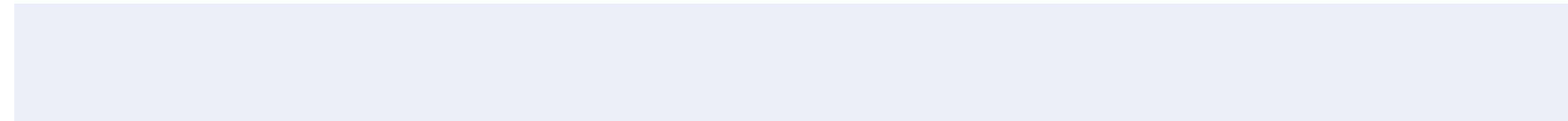
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Based on Helpful Contacts - Agency List By Topic



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<http://www.hud.gov>

<http://www.doh.dc.gov>

<http://www.americanheart.org/>

<http://www.medicarenhic.com>

[http://\"http://dhcf.dc.gov/dhcf/cwp/view,A,1412,Q,609122,dhcfNav,%7C34820%7C.asp](http://\)